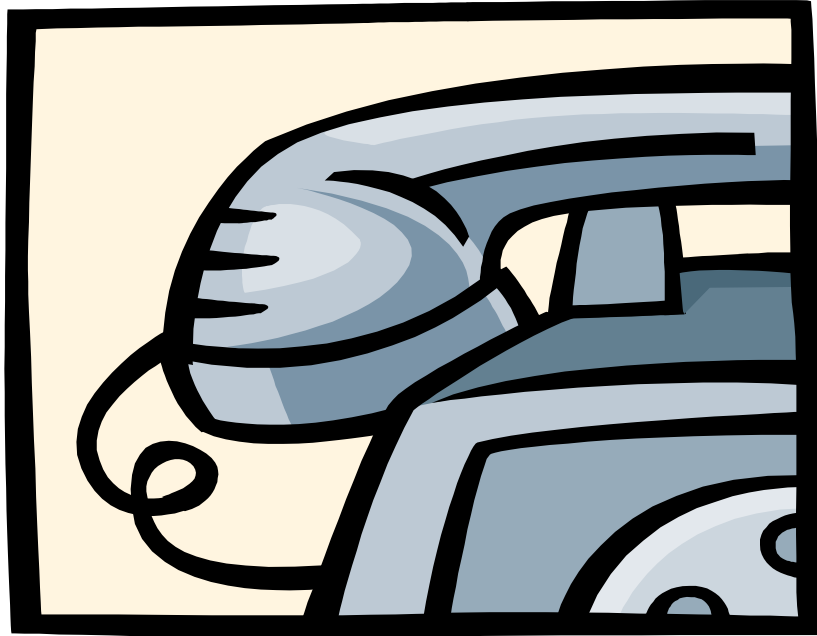


OMBUDSMAN CONTACT LIST



For updates or changes, please contact:

Linda R. Johnson
(202) 377-3999
FAX: (202) 275-0549
Email: linda.johnson@ed.gov
Last Updated: June 15, 2021

LEGEND

LEGEND..... 2

AccessLex Institute (Formerly Access Group, Inc.)..... 5

ACS (See Conduent)..... 5

Adtalem Global Education..... 5

Office of Ombudsman..... 5

Alabama Commission of Higher Education (See KHEAA)..... 5

Alaska Commission on Postsecondary Education (ACPE)..... 5

American Education Services (See PHEAA)..... 6

American Student Assistance (ASA) (GA) (SEE ECMC)..... 6

American Student Loan (ASLS)..... 6

AmeriCorps (Corporation for National Service)..... 6

Argosy University..... 6

Art Institute of Phoenix..... 6

Ascendium Education Solutions, Inc. (Formerly Great Lakes Higher Education Guaranty Corporation (GA))..... 6

Ashford University..... 7

Aspire Servicing Center..... 7

Brazos Higher Education Service Corporation, Inc..... 8

Brazos Loan Servicing (BLS)..... 8

Brown Mackie College..... 9

Capella University..... 9

Chase Student Loans (Formerly known as CFS-SunTech) (See Navient)..... 9

Chela Education Financing (See Nelnet)..... 9

Citibank..... 9

COD Call Center for Borrowers: (800) 557-7394..... 9

College Assist (See ECMC)..... 9

College Foundation, Inc. (See North Carolina State Education Assistance Authority (GA))..... 9

College Loan Corporation..... 9

Colorado Office of the Attorney General..... 10

Conduent..... 10

Connecticut Student Loan Foundation (GA) (See ECMC)..... 10

Council for South Texas Economic Progress..... 11

DeVry Education Group..... 11

District of Columbia Department of Insurance, Securities and Banking..... 11

EdFinancial Services..... 11

Education Assistance Corporation (GA) – (See Ascendium Education Solutions, Inc.) . 11

Educational Credit Management Corporation (ECMC)..... 12

Everest University & Corinthian Colleges (See Zenith)..... 12

Finance Authority of Maine (FAME) (Maine GA) - (See ECMC)..... 12

Florida Dept. of Education Office of Student Financial Assistance (FLOSFA) (GA)..... 13

Georgia Higher Education Assistance Corporation (GA) –..... 13

Georgia Student Finance Commission (GSFC) – (See GHEA)..... 13

Grand Canyon University	13
Granite State (See New Hampshire Higher Education).....	14
Great Lakes Educational Loan Services, Inc.	14
Great Lakes Higher Education Guaranty Corporation (GA) – (See Ascendium Education Solutions, Inc.).....	14
HSBC Bank USA.....	14
Illinois Attorney General Office	14
Illinois Student Assistance Commission.....	15
Iowa Student Loan (Servicer) (See Aspire Servicing Center).....	15
K-2 Financial	15
Kaplan University	15
Kentucky Higher Education Assistance Authority (KHEAA) (GA) –	16
Kentucky Higher Education Student Loan Corporation.....	16
KeyBank NA.....	16
Louisiana Office of Student Financial Assistance (GA) (See ECMC).....	17
Massachusetts Educational Finance Authority (MEFA)	17
Michigan Guaranty Agency (GA)	17
Minnesota Office of Higher Education.....	17
Missouri Department of Higher Education & Workforce Development – (See ECMC). ..	17
Missouri Higher Education Loan Authority (MOHELA)	18
Montana Guaranteed Student Loan Program (GA)	18
Morgan-Chase, J.P.	18
National Council of Higher Education Resources	19
National Student Clearinghouse	19
National Student Loan Program (NSLP)	19
Navient (Servicer for non-defaulted borrowers only).....	20
Navient Solutions Post Claim Assistance (Default servicing for Ascendium Education Solutions (formerly Great Lakes Higher Education Guaranty Corporation), NELA and USA Funds)	21
NELNET, Inc. (For Direct Loan and TPD Inquiries See United States Department of Education, ED-Nelnet).....	21
Nevada Office of State Treasurer	22
New Hampshire Higher Education Assistance Foundation (NHHEAF) (GA)	22
(Granite State).....	22
New Jersey Higher Education Student Assistance Authority (GA) – (See KHEAA).....	22
New Mexico Student Loan Guarantee Corporation.....	23
New York State Higher Education Services Corporation (GA).....	23
Next. Student.....	23
North Carolina State Education Assistance Authority (GA)	24
North Texas Higher Education Authority.....	24
Northwest Education Loan Association.....	24
Oklahoma College Assistance Program (GA) (SEE ECMC).....	24
Oklahoma Student Loan Authority.....	25
Panhandle-Plains Student Loan Center.....	25
Paul Mitchell the School – Ogden	26

Pennsylvania Higher Education Assistance Agency (PHEAA) (GA).....	26
PNC Bank, National Association.....	26
R&B Receivables Management, Inc.....	26
Rhode Island Higher Education Assistance Authority (GA) - (See ECMC).....	27
Sallie Mae (Servicer for non-defaulted borrowers only) (New Private Loans).....	27
South Carolina State Education Assistance Authority (See ECMC).....	27
South Carolina Student Loan Corporation (SCSLC).....	27
Southwest Student (Navient Servicer for non-defaulted borrowers only).....	28
State Council of Higher Education for Virginia	28
Student Assistance Foundation of Montana	28
State University of New York.....	29
Strayer University	29
Student Loan Finance Corporation	29
Student Loan Guaranty Foundation of Arkansas (GA) – (See Ascendium Education Solutions).....	29
Student Loans of North Dakota	29
SunTrust (Consolidation Issues).....	29
Tennessee Student Assistance Corporation (GA) – (See ECMC).....	30
Texas Guaranteed Student Loan Corporation (GA) - (See Trellis Company).....	30
The Education Resources Institute (TERI).....	30
Trellis Company (GA) (Formerly Texas Guaranteed Student Loan Corporation (GA)) .	30
United States Department of Education.....	30
Financial Partner Eligibility and Oversight (FPE&O).....	35
Office of the Inspector General (OIG).....	37
Ombudsman Group	37
Default Resolution Group (DRG):	39
For General inquiries and Research Cases Contact:	39
Kentucky	40
School Eligibility Service Group -Program Compliance.....	41
United Student Aid Funds - (Now Ascendium Education Solutions; See Navient Solutions Post Claim Assistance) (GA).....	41
University of Phoenix	41
Utah Higher Education Assistance Authority (GA)	41
UW Credit Union.....	41
Vendor Oversight and Program Accountability (VOPA).....	42
Student Experience and Aid Directory (SEAD).....	42
Vermont Student Assistance Corporation.....	42
Washington Student Achievement Council	43
Wells Fargo/Wachovia Educational Financial Services.....	43
Western States Learning Corporation.....	43
Zenith School (Altierus formerly Everest/Wyotech).....	43

AccessLex Institute (Formerly Access Group, Inc.)
10 North High Street, Suite 400
West Chester, PA 19380

Melissa Scott (**ED Ombudsman Contact Only**)
(484) 653-3350
msscott@accessgroup.org

ACS (See Conduent)

Adtalem Global Education
Office of Ombudsman
3005 Highland Parkway
Downers Grove, IL 60515-5799

First Contact: Email request to: ombudsman@adtalem.com

The secondary contacts:

For Chamberlain University concerns:

Allison Durand
(630) 353-7035
Fax: (866) 581-2269
Allison.durand@adtalem.com

For all other Adtalem Institutions (Becker, AUC, Ros Med, Ros Vet):

Neil Callicoa
(630) 719-0581
Neil.callicoa@adtalem.com

Alabama Commission of Higher Education (See KHEAA)

Alaska Commission on Postsecondary Education (ACPE)
P.O. Box 110505
Juneau, AK 99811-0505

First Contact:

Nancy Womack
Customer Service Supervisor
(907) 465-6676
FAX: (907) 465-5316
nancy.womack@alaska.gov

Back Up:

Kerry Thomas
Directory of Operations
(907) 465-6749
Kerry.thomas@alaska.gov

American Education Services (See PHEAA)

American Student Assistance (ASA) (GA) (SEE ECMC)

American Student Loan (ASLS)
10850 N 24th Avenue, Suite #201
Phoenix, AZ 85029

Contact:

Travis Trotman
Customer Service Department Service Manager
(800) 575-1099 ext. 3438
FAX: (602) 393-1554
travis.trotman@americanstudentloan.com

AmeriCorps (Corporation for National Service)
Headquarters Office
1201 New York Avenue, N.W.
Washington, DC 20525

Contact:

(202) 606-5000
Website: americorps.gov

Argosy University
Contact: studentresolution@edmc.edu

Art Institute of Phoenix
Contact: studentresolution@edmc.edu

Ascendium Education Solutions, Inc. (Formerly Great Lakes Higher Education Guaranty Corporation (GA))
2501 International Lane
Madison, WI 53704

REFER INTAKE CALLERS TO: (800) 331-2314

Escalated Contact for Borrowers and Ombudsman Specialists:
Line: (866) 486-7140
Email: ombudsman@ascendiumeducation.org

Back Up:

Todd Farrington
Associate Ombudsman
(608) 733-2507
FAX: (800) 749-8537
tfarrington@ascendiumeducation.org

Back Up:

Melissa Johnson
Ombudsman
(800) 749-8536
FAX: (800) 749-8537
mjohnson@ascendiumeducation.org

Ashford University
Bridgepoint Education
13500 Evening Creek Drive North, Suite 600
San Diego, CA 92128

Contact:

Shandell Ruiz
Associate Director, Student Conflict Management
(866) 974-5700 ext. 11322
FAX: (877) 817-6734
Shandell.Ruiz@ashford.edu

Aspire Servicing Center
6775 Vista Drive
W. Des Moines, IA 50266-9305
FAX: (515) 223-9535

First Contact:

Jeremy Hoffman
Loan Servicing Liaison
(800) 243-7552 ext. 7161
(515) 273-7161
ombudsman@studentloan.org

Back Up:

Larry Ewing
Default Prevention Supervisor
(800) 243-7552 ext. 7704
(515) 273-7704
ombudsman@studentloan.org

PRIVATE LOAN CONTACT:

First Contact:

Jeremy Hoffman
Loan Servicing Liaison
(800) 243-7552 ext. 7161
(515) 273-7161
ombudsman@studentloan.org

Back Up:

Larry Ewing
Default Prevention Supervisor
(800) 243-7552 ext. 7704
(515) 273-7704
ombudsman@studentloan.org

Brazos Higher Education Service Corporation, Inc.
2600 Washington Avenue
Waco, TX 76710

Contact:

Debra Urias
VP, National Client & School Relations Director
(254) 297-7445
FAX: (254) 753-2977
debra.urias@brazos.us.com

Brazos Loan Servicing (BLS)
2600 Washington Ave.
Waco, TX 76710

Contact:

Kelli Villarrial
(254) 297-7459
FAX: (254) 732-1825
kvillarrial@brazosloanservicing.org

Brown Mackie College

Contact: studentresolution@edmc.edu

Capella University

Capella Tower
225 South 6th Street, 9th Floor
Minneapolis, MN 55402

First Contact: LearnerAffairs@capella.edu

Records Request: recordrequests@capella.edu, and CC, learningaffairs@capella.edu

Mike Gershone (DC Team Lead Only)

Supervisor – Learner Affairs
(612) 977-4294
Toll Free: 1-888-CAPELLA (888) 227-3352) ext. 4294
FAX: (612) 977-5060
Michael.gershone@capella.edu

Chase Student Loans (Formerly known as CFS-SunTech) (See Navient)

Chela Education Financing (See Nelnet)

Citibank

Terry Washington
(605) 373-7991

COD Call Center for Borrowers: (800) 557-7394

College Assist (See ECMC)

College Foundation, Inc. (See North Carolina State Education Assistance Authority (GA))

College Loan Corporation

10100 West Charleston Blvd., Suite 130
Las Vegas, NV 89135

First Contact:

Len Fainer
VP of Production and Operations
(702) 777-8462
LFainer@edvisors.com

Back-up:

Barbara Julian
Sr. Compliance Manager
(702) 777-8405
BJulian@collegeloan.com

Colorado Office of the Attorney General
1300 Broadway, 10th Floor
Denver, CO 80203

Contact:

Martha Upton Fulford
First Assistant Attorney General/Administrator
Consumer Credit Unit
(720) 508-6109
Martha.fulford@coag.gov

Libby Webster
Sr. Assistant Attorney General/ Student Loan Ombudsperson
Colorado Attorney General's Office
(720) 508-6203
Libby.webster@coag.gov

Jennifer Dethmers
Sr. Assistant Attorney General/ Student Loan Ombudsperson
Colorado Attorney General's Office
(720) 508-6216
Jennifer.Dethmers@coag.gov

Conduent – (Do not make any referrals to Conduent. All active loan accounts have been transferred to new servicers. Those servicers were also provided all loan documentation. Customers should be referred to the new servicer for any concerns related to their loan account. (It's likely that front line customer service representatives won't have access to those documents, so be sure the referral is to the escalated unit.) Defaulted accounts should be referred to the guarantor, even if the issue pre-dates the default.

For inactive accounts (e.g., loans that were paid in full) customers and research activities should be directed to the lender.

Connecticut Student Loan Foundation (GA) (See ECMC)

Council for South Texas Economic Progress

P.O. Box 6500
McAllen, TX 78502-6500

First Contact:

Adam Gonzalez
Vice President
(956) 971-3304
FAX: (956) 971-3314
agonzalez@costep.org

Backup:

Armando Martinez
Supervisor
(956) 682-6371

DeVry Education Group

Contact: ombudsman@devry.edu

District of Columbia Department of Insurance, Securities and Banking

1050 First Street, NE, Suite 801
Washington, DC 20002
Website: www.disb.dc.gov

Contact:

Ricardo Jefferson
Student Loan & Foreclosure Ombudsman
Banking Bureau
(202) 442-7848
FAX: (202) 535-1194
Ricardo.Jefferson@dc.gov

EdFinancial Services

298 N. Seven Oaks Dr.
Knoxville, TN 37922

First Contact for Ombudsman Specialists – Email Request to:

CustomerResolutionsUnit@edfinancial.com

Education Assistance Corporation (GA) – (See Ascendium Education Solutions, Inc.)

Educational Credit Management Corporation (ECMC)
(Transitional Guaranty Agency-TGA) (GA), TSAC, EdFund/CSAC, CT, OSAC, VA,
SCSEAA, ASA, College Assist, FAME, LOSFA, OCAP, RIHEAA, and MDHEWD
111 Washington Avenue South
Suite 1400
Minneapolis, MN 55401

Referral Contact: Ombudsman@ecmc.org

For General inquiries and Research Cases Contact:

Pam Esaw
Supervisor, Complaint Management
(651) 325-3211
FAX: (866) 421-4374
pesaw@ecmc.org

Trudy Swanson
Research Resolution Specialist
(651) 325-3628
FAX: (866) 735-0236
tswanson@ecmc.org

Patti Smith
Research Resolution Specialist
(651) 325-3787
FAX: (844) 878-3594
pjsmith@ecmc.org

For Escalated Ombudsman Issues Contact:

Diane Zitur
Ombudsman
(651) 325-3015
FAX: (866) 296-8795
dzitur@ecmc.org

Everest University & Corinthian Colleges (See Zenith)

Finance Authority of Maine (FAME) (Maine GA) - (See ECMC)

Jennifer Lanphear **(DC Team Leads Only)**
(207) 620-3548
FAX: (207) 623-0095
jlantphear@famemaine.com

Florida Dept. of Education Office of Student Financial Assistance (FLOSFA) (GA)

325 W. Gaines Street, Suite 1325

Tallahassee, FL 32399

FLOSFA Main # for defaulted borrowers: 800-366-3475

First Contact:

FLOSFA Ombudsman Intake Line (managed by Ascendium)

(833) 592-0048

FAX: (800) 749-8536

OSFAOmbudsman@ascendiumeducation.org

Back-up:

Hayden Lawver

Ombudsman Intake Specialist

(833) 592-0048

FAX: (800) 749-8537

hayden.lawver@ascendiumeducation.org

**Georgia Higher Education Assistance Corporation (GA) –
Also contact for Georgia Student Finance Commission (GSFC)**

2082 East Exchange Place, Suite 220

Tucker, GA 30084

Contact:

Patricia Hairston

Regulatory Management/Compliance

Ombudsman

(770) 724-9150

FAX: (770) 724-9170

pat@gsfc.org

Georgia Student Finance Commission (GSFC) – (See GHEA)

Grand Canyon University

Contact:

Chris Linderson

(602) 639-6653

Chris.linderson@gcu.edu

Granite State (See New Hampshire Higher Education)

Great Lakes Educational Loan Services, Inc.

2401 International Lane
Madison, WI 53704-3192
www.mygreatlakes.org

Borrower Services Contact: (800) 236-4300; Email: BorrowerServices@glhec.org

Escalated Contact for Borrowers and Ombudsman Specialists:

(866) 348-0708
FAX: (866) 451-1183
greatlakesservicingombudsman@glhec.org

Great Lakes Higher Education Guaranty Corporation (GA) – (See Ascendium Education Solutions, Inc.)

HSBC Bank USA

2929 Walden Avenue
Depew, NY 14043

Contact:

Debbie Tymorek
Senior Vendor Business Liaison – Business Services (HOST)
(716) 841-6531
FAX: (716) 841-5094
debbie.tymorek@us.hsbc.com

Illinois Attorney General Office

100 W. Randolph St., 12th Floor
Chicago, IL 60601

Contact:

Joseph Sanders
Student Loan Ombudsman Supervising Attorney
Consumer Protection Division
(312) 814-6796
JSanders@atg.state.il.us

Illinois Student Assistance Commission

1755 Lake Cook Road
Deerfield, IL 60015-5209

Contact:

Susan Kenik
Manager, Lender Services
(800) 477-4411 x18633
FAX: (847) 831-8549
Sue.Kenik@illinois.gov

Iowa Student Loan (Servicer) (See Aspire Servicing Center)

K-2 Financial

Contact:

Brian Nelson
(302) 998-7565

IMPORTANT NOTE: Please direct customers to Conduent is the exclusive servicer for K-2 Financial. Brian should ONLY be contacted if an issue comes up that Conduent CANNOT resolve.

Kaplan University

900 North Point Parkway, Suite 250
Alpharetta, GA 30005

**Kaplan Higher and Professional Education (KHPE): Kaplan University (All Locations),
Bauder College, Mount Washington College**

Contact:

Jorge Lopez
(954) 512-5245
jlopez6@purdueglobal.edu

Kaplan Higher Education Campuses (KHEC) – pending sale to Education Corporation of America (ECA): Kaplan University (All Locations), Kaplan Career Institute (All Locations), TESST College of Technology (All Locations), Texas School of Business (All Locations)

Contact:

Marta Maldonado
Federal Regulations Manager
(770) 316-0239 **(SEND ALL REQUESTS VIA EMAIL)**
FAX: (866) 422-0984
mmaldonado@khec.com or marta.maldonado@ecacolleges.com

**Kentucky Higher Education Assistance Authority (KHEAA) (GA) –
(New Jersey Higher Education Student Assistance Authority)**

P.O. Box 798
Frankfort, KY 40602

First Contact:

Elaine Brumback
Ombudsman
(502) 696-7278
FAX: (502) 696-7230
ebrumback@kheaa.com

Kentucky Higher Education Student Loan Corporation

10180 Linn Station Road
Louisville, KY 40224-0266

First Contact:

Elaine Brumback
Ombudsman
(502) 696-7278
FAX: (502) 696-7230
ebrumback@kheaa.com

KeyBank NA

4910 Tiedeman Road
Brooklyn, OH 44144

Erin Rose

VP Third Party Management **(Private Loan Contact for Ombudsman Specialist Only)**

(617) 993-3004

Fax: (216) 370-9136

erin_rose@keybank.com

BORROWER CONTACT: (877) 593-6608

Louisiana Office of Student Financial Assistance (GA) (See ECMC)

Massachusetts Educational Finance Authority (MEFA)

160 Federal Street, 4th Floor
Boston, MA 02110

PRIVATE LOAN CONTACT

Zarah Masales-Tringali, Director of Portfolio Servicing
(617) 993-3004
Fax: (216) 370-9136
erin_rose@keybank.com

Michigan Guaranty Agency (GA)

P.O. Box 30047
Lansing, MI 48909

For overnight mailing: 7285 Parsons Drive, Lansing, MI 48821

TOLL FREE NUMBER: (800) 642-5626

Contact:

Dan Mullin, M.B.A
Operations Specialist
(517) 335-7416
FAX: (517) 335-7449
mullind@michigan.gov

Minnesota Office of Higher Education

1450 Energy park Drive, Suite 350
St. Paul, MN 55108
ohe.state.mn.us

Contact:

Betsy Talbot
Manager, Institutional Registration & Licensing
(651) 259-3965
FAX: (651) 797-1664
Bestsy.talbot@state.mn.us

Missouri Department of Higher Education & Workforce Development – (See ECMC)

Missouri Higher Education Loan Authority (MOHELA)

633 Spirit Drive
Chesterfield, MO 63005-1243

First Contact:

Richard Johnson
MOHELA
Customer Advocacy Team Specialist
(636) 733-3700 ext. 3631
richardj@mohela.com

Backup:

Austin Jones
MOHELA
Customer Advocacy Team Supervisor
(636)733-3700 ext. 3627
austinj@mohela.com

Montana Guaranteed Student Loan Program (GA)

2500 Broadway
Helena, MT 59620-3101

Contact:

Ted Broderick
(406) 444-6594
FAX: (406) 444-1869
tbroderick@montana.edu

Morgan-Chase, J.P.

900 Stewart Avenue, 5th Floor
Garden City, NY 11530

First Contact:

Annemarie Detommaso
(516) 745-3255
FAX: (516) 745-4556
annemarie.detommaso@chase.com

Backup:

(866) 401-9739

National Council of Higher Education Resources

1050 Connecticut Avenue, NW #65793

Washington, DC 20035

Contact:

Vicki Shipley

Senior Advisor

Direct Line: (202) 721-1182

FAX: (866) 756-0685

vshipley@ncher.us

National Student Clearinghouse

2300 Dulles Station Blvd, Suite 300

Herndon, VA 20171

Contact:

George Levathes

VP, Compliance and Education Finance Industry Relations

(703) 742-4206

FAX: (703) 742-4236

levathes@studentclearinghouse.org

National Student Loan Program (NSLP)

1300 O Street

P.O. Box 82507

Lincoln, NE 68501-2507

For Borrowers: (800) 735-8778 ext. 6380

For Ombudsman Specialists Only:

First Contact:

Pam Beckmann

Senior Associate Ombudsman

(800) 735-8778 ext. 6824

FAX: (402) 479-6762

Pamb@nslp.org

Back-up:

Vicki Fink

(800) 735-8778 ext. 6884

FAX: (402) 479-6762

vickif@nslp.org

Stephanie Sargent
(800) 735-8778 ext. 6853
FAX: (402) 479-6762
stephanies@nslp.org

Navient (Servicer for non-defaulted borrowers only)
Office of the Customer Advocate
P.O. Box 4200
Wilkes-Barre, PA 18773-4200

First Contact:

FOR BORROWERS WHO HAVE NOT TALKED WITH NAVIENT CUSTOMER SERVICE:

(888) 272-5543

FOR BORROWERS WHO HAVE TALKED WITH NAVIENT CUSTOMER SERVICE:

(888) 545-4199
advocate@navient.com

FOR SPECIALISTS: advocate@navient.com or (888) 545-4199

**FOR SPECIALISTS: Escalate to Tracey or Angela with Team Lead approval only
DO NOT GIVE ANGIE'S OR TRACEY'S NUMBER TO BORROWERS**

Angela Kamionka
Director, Navient Office of the Customer Advocate
Office: (570) 821-6040
FAX: (570) 821-4556
Angela.M.Kamionka@navient.com

Back Up:

Tracey M. Keating
Manager, Navient Office of the Customer Advocate
(570) 821-4542
Tracey.M.Keating@navient.com,

Lisa Dowling
Manager, Navient Office of the Customer Advocate
(570) 200-6233
Lisa.E.Dowling@navient.com

General Information about the defaulted loan: (866) 291-4403
Disputes anything about loan: (888)-545-4199

Navient Solutions Post Claim Assistance (Default servicing for Ascendium Education Solutions (formerly Great Lakes Higher Education Guaranty Corporation), NELA and USA Funds)

Post Claim Assistance
P.O. Box 9460, E2142
Wilkes-Barre, PA 18773-9460

First Contact:

Jim Trout **(OMBUDSMAN SPECIALIST ONLY)**
(317) 578-6071
Jim.Trout@navient.com

Back Up:

Missy Dennany **(OMBUDSMAN SPECIALIST ONLY)**
(317) 578-6208
FAX: (317) 595-1265
Melissa.dennany@navient.com

Backup:

Ascendium Ombudsman
(866) 486-7410
ombudsman@ascendiumeducation.org

Susan Feeny **(with Team Lead Approval only)**
Research and Ombudsman Specialist
(317) 806-1265
SFeeny@ascendiumeducation.org

NELNET, Inc. (For Direct Loan and TPD Inquiries See United States Department of Education, ED-Nelnet)

Attn: Solutions Center
121 S. 13th Street
Lincoln, NE 68508

For Borrowers:

Nelnet Customer Service Phone: (888) 486-4722
Nelnet Website: www.nelnet.com
Nelnet Customer Email Address: nelnetcustomersolutions@nelnet.net

For Ombudsman Representatives:

Nelnet Solutions Center Team
Phone: (855) 376-3166
Email: solutionscenter@nelnet.net
Fax: (877) 402-5816

Private Loan Inquiries:

Christy Phillips, Director, Client Services
Phone: (402) 458-2284
Email: Christy.phillips@nelnet.net

If you have any questions regarding whom you should contact or questions about Nelnet's underlying Ombudsman process you may contact Sam Buckner at (402) 323-4985 or Nichole Trovato at (402) 323-4995.

Nevada Office of State Treasurer

555 E. Washington Ave., Ste 5200
Las Vegas, NV 89101
SLO@nevadatreasurer.gov

Contact:

Evelyn Castro, MBA
Student Loan Ombudsman
(702) 486-3384
ecastro@nevadatreasurer.gov

**New Hampshire Higher Education Assistance Foundation (NHHEAF) (GA)
(Granite State)**

First Contact:

Compliance Department
4 Barrell Court
Concord, NH 03301
(603) 227-5380
FAX: (603) 227-5380
ombudsman@NHHEAF.org

New Jersey Higher Education Student Assistance Authority (GA) – (See KHEAA)

New Mexico Student Loan Guarantee Corporation

P.O. Box 92230
Albuquerque, NM 87199-2230

First Contact:

Beth Leeway
(800) 279-3070 ext.1366
FAX :(505) 344-3631
leewayb@nmstudentloans.org

New York State Higher Education Services Corporation (GA)

99 Washington Avenue, 13th Floor
Albany, NY 12255

First Contact:

Corinne Biviano
Office of the Ombudsman
(866) 387-6123
ombudsman@hesc.ny.gov

PRIVATE LOAN CONTACT:

Cheryl Fisher
Supervising Attorney
(518) 474-5592
Cheryl.fisher@hesc.ny.gov

Next. Student

1801 West Knudsen Drive
Phoenix, AZ 85027
<http://www.next.student.com>

First Contact:

Andrea Avila
(623) 587-4271
FAX: (623) 879-5069
aavila@next.student.com

Backup:

Soo Zembala
(800) 658-6801 x15025
szembala@next.student.com

North Carolina State Education Assistance Authority (GA)

P.O. Box 141002

RTP, NC 27709

Contact:

Terrence Scarborough

NCSEAA Ombudsman

(919) 695-8759

FAX: (919) 248-6660

ombudsman@ncseaa.edu

North Texas Higher Education Authority

4381 W. Green Oaks Blvd., Suite 200

Arlington, TX 76016

Contact:

Paulette Walker

Director of Loan Services

(800) 366-4372 ext. 4120

FAX: (817) 792-7866

pwalker@hescloans.com

Northwest Education Loan Association

(See Ascendium Education Solutions; Navient Solutions Post Claim Assistance)

Oklahoma College Assistance Program (GA) (SEE ECMC)

Jaime Shelton **(DC TEAM LEADS ONLY)**

Sr. Regulatory Compliance Specialist

(405) 234-4281

FAX: (405) 234-4586

jshelton@ocap.org

Oklahoma Student Loan Authority

P.O. Box 18145
Oklahoma City, OK 73154

First Contact:

Amanda Dickey
Loan Management Rep 111
(405) 556-9218
adickey@osla.org

Back Up:

Sara Fansler
Loan Management Rep 111
(405) 556-9254
sfansler@osla.org

Ashley Basile
Loan Management Rep 111
(405) 556-9213

Mary Anne Evans
VP - Loan Management
(405) 556-9232
FAX: (405) 556-9255
mevans@osla.org

FFELP Customers and FFELP Borrowers: (800) 456-6752

Panhandle-Plains Student Loan Center

1403 23rd Street
Canyon, TX 79015

First Contact:

Nancy McKinney
Business Analyst
(806) 324-4154 or (800) 736-5727 ext. 4154
FAX: (806) 655-3669
nancym@ppslc.org

Backup:

Jimmy Parker
Executive Vice President
(806) 324-4115
(800) 736-5757 ext. 4117
FAX: (806) 655-3669
jimmyp@ppslc.com

Paul Mitchell the School – Ogden

Kathy Wright
katyw@ogden.paulmitchell.edu

**Pennsylvania Higher Education Assistance Agency (PHEAA) (GA)
American Education Services (AES)**

1200 North 7th Street
Harrisburg, PA 17102

Contact: aesombudsman@aessuccess.org

Back Up:

Toll Free: (800) 443-0646, option 6

PNC Bank, National Association

2600 Liberty Avenue, Suite 200
Pittsburg, PA 15222

Contact:

Cindy Magdinec
VP Operations Manager
(412) 762-7211
Cynthia.magdinec@pnc.com

R&B Receivables Management, Inc.

860 Northpoint Blvd.
Waukegan, IL 60087

Contact:

Toni Payne
Default Aversion Manager
(847) 887-8508
FAX: (847) 887-8501
tpayne@randbreceivables.com

Rhode Island Higher Education Assistance Authority (GA) - (See ECMC)

Sallie Mae (Servicer for non-defaulted borrowers only) (New Private Loans)

Office of the Customer Advocate
P.O. Box 3349
Wilmington, DE 19804-4349

First Contact:

FOR BORROWERS WHO HAVE NOT TALKED WITH SALLIE MAE CUSTOMER SERVICE

(800) 472-5543

FOR BORROWERS WHO HAVE TALKED WITH SALLIE MAE CUSTOMER SERVICE

customeradvocate@salliemae.com or (855) 563-5633

For Specialists: customeradvocate@salliemae.com or (855) 563-5633

For Specialists: Escalate to Sheri or JoEllen with Team Lead approval only

PLEASE DO NOT GIVE SHERI'S OR JOELLEN'S NUMBER TO BORROWERS

First Contact:

Sheri Jenkins
Manager, Sallie Mae Office of the Customer Advocate
(302) 283-2932
Sheri.Jenkins@salliemae.com

Back Up:

JoEllen McCauler
Director, Sallie Mae Office of the Customer Advocate
(302) 283-4065
JoEllen.McCauley@salliemae.com

South Carolina State Education Assistance Authority (See ECMC)

South Carolina Student Loan Corporation (SCSLC)

P.O. Box 102405
Columbia, SC 29224

Note: FFELP Loans are being serviced by Nelnet. Private Loans are originated by SCSLC and serviced by Firstmark Servicing. State-funded South Carolina Teacher Loan Program loans are originated by SCSLC and serviced by FirstMark Servicing.

Contact:

Cheryl Hughes
Compliance Officer, Risk Management
(803) 612-5030
chughes@scstudentloan.org

Southwest Student (Navient Servicer for non-defaulted borrowers only)

State Council of Higher Education for Virginia
101 N. 14th Street, 9th Floor, James Monroe Building
Richmond, VA 23219

Contact:

Scott W. Kemp
Student Loan Advocate
Office of the Qualified Education Loan Ombudsman
(804) 786-2832
Mobile: (804) 652-9188
FAX: (804) 225-2604
scottkemp@schev.edu
www.schev.edu/studentloan

Student Assistance Foundation of Montana
2500 Broadway
Helena, MT 59601

First Contact:

FFELOmbudsman@safmt.org,
(406) 495-7318

Back Up:

Thad Houdeshell
Contact Center Supervisor
(406) 495-7318/7313
thoudeshell@safmt.org

Aimee Muffick
Servicing Operations Manager
(406) 495-7318/7313
amuffick@safmt.org

State University of New York

Contact:

Chris Whalen (**OMBUDSMAN SPECIALISTS ONLY**)
Associate Director, SUNY Student Loan Center
(518) 525-2636

Strayer University

First Contact:

Mr. James Foster
Strayer University Ombudsman
(703) 713-3684

Student Loan Finance Corporation

105 1st Avenue, SW
Aberdeen, SD 57401

Contact:

Spencer Aberle
(605) 622-4531
spencera@slfc.org

Student Loan Guaranty Foundation of Arkansas (GA) – (See Ascendium Education Solutions)

Student Loans of North Dakota

1200 Memorial Hwy
Bismarck, ND 58504

PRIVATE LOAN CONTACT:

Wally Erhardt
Director
(701) 328-5654
werhardt@nd.gov

SunTrust (Consolidation Issues)

Contacts below are for FSA/Ombudsman employees ONLY. Do not provide contacts below to borrowers.

Tonya Smith
(804) 319-4893
tonya.smith@suntrust.com

Becky Fugate
(423) 461-1148
becky.fugate@suntrust.com

Tennessee Student Assistance Corporation (GA) – (See ECMC)

Texas Guaranteed Student Loan Corporation (GA) - (See Trellis Company)

The Education Resources Institute (TERI)

31 St. James Avenue, Suite 950
Boston, MA 02116

Contact:

Amy W. Bizar
Senior Vice President and General Counsel
(617) 535-6843
Fax: (617) 422-8843
Email: bizar@teri.org

Trellis Company (GA) (Formerly Texas Guaranteed Student Loan Corporation (GA))

First Contact:

John Seibert
Ombudsman
(800) 252-9743 ext. 4782
(512) 219-4782
FAX: (512) 336-6520
john.seibert@trelliscompany.org

PRIVATE LOAN CONTACT

Amy W. Bizar
Senior Vice President and General Counsel
(617) 535-6843
Fax: (617) 422-8843
bizar@teri.org

United States Department of Education

ED-Aspire (See ED-MOHELA)

ED-Cornerstone (See ED-Fedloan Servicing)

ED-ECSI (Perkins Loans)

Intake Listing (used by our call center reps):

ECSI (Perkins Loans): FOR BORROWERS: (866) 313-3797

Borrower Payment Address: Department of Education
ECSI
P.O. Box 105765
Atlanta, GA 30348-5765

Borrower Correspondence Address: ECSI Federal Perkins Loan Servicer
P.O. Box 1030
Coraopolis, PA 15108

First contact:

Emails to ED-ECSI should be sent to both listings below:

FSA Client Support Rep: clientsupport@efpls.com and productionprocessing@efpls.com

Contact Regarding: Primary Contact/Overall Operations/Ombudsman Contact/Loan Servicing/Correspondence:

Ryan Bruner
Director of Client Support
Contact Regarding: Escalated issues
(412) 490-7495 ext. 6076
rbruner@ecsi.net

Gary Jenkins
Director, Finance and Banking
Contact Regarding: Finance and Reconciliation
(866) 841-3274 ext. 1225
gjenkins@ecsi.net

Dan Frazier
Chief Operations Officer
(412) 203-1162
Dfrazier@ecsi.net

ED-HESC/EdFinancial

First Contact for Ombudsman Specialists – Email request to:
CustomerResolutionsUnit@edfinancial.com

First Contact:

Misty Hamilton (**Ombudsman Team Lead Approval**)

Customer Resolutions

(865) 342-5304

(866) 847-0149 ext. 5304

Fax: (865) 692-6341

mhamilton@edfinancial.com

Back Up:

Brittany Pruitt

Customer Resolutions

(865) 342-5500 ext. 5254

(866) 847-0149

FAX: (865) 692-6341

bpruitt@edfinancial.com

ED-FedLoan Servicing (ED-Cornerstone)

Escalated Contact Line for Borrowers:

(717) 720-7605

FAX: (717) 720-1637

Escalated@myfedloan.org

Escalated Contact Line for Ombudsman Specialist:

(717) 720-7605

Fax (717) 720-1637

Research_Team_Specialist@PHEAA.org

****When you reach the voicemail at FedLoan, please leave the case number, account number and a brief description of the case.**

First Contact:

Alexa Bookamire

Customer Service Supervisor

FedLoan Servicing

(717) 720-3152

abookami@aessuccess.org

Back Up:

Shannon Wurmb
Customer Service Specialist
Escalated Research Team
(717) 720-3189
swurmb@aessuccess.org

Christopher Guido (**TEAM LEADS ONLY**)
Ombudsman Liaison
1200 North Seventh Street
Harrisburg, PA 17102
(717) 720-1552
FAX: (717) 720-3802
cguido@pheaa.org

ED-Granite State

Compliance Department
4 Barrell Court
Concord, N.H. 03301
(603) 227-5440 (**FOR OMBUDSMAN SPECIALIST ONLY**)
ombudsman@gsmr.org

For Borrowers: (888) 556-0022 or (603) 227-5321
Email: dlcustomerservice@gsmr.org

ED-Great Lakes

Borrowers Service Contact: (800) 236-4300
BorrowerServices@glhec.org

Escalated Contact for Borrowers and Ombudsman Specialist:
(866) 348-0708
FAX: (866) 451-1183
GreatLakesServicingOmbudsman@glhec.org

ED-MOHELA

FOR FSA OMBUDSMAN SPECIALISTS ONLY

First Contact:

Richard Johnson
MOHELA
Customer Advocacy Team Specialist
(636) 733-3700 ext. 3631
richardj@mohela.com

Back Up:

Austin Jones
MOHELA
Customer Advocacy Team Supervisor
(636)733-3700 ext. 3627
austinj@mohela.com

Paul Voigt
Federal Contracts
(866) 333-7860 ext. 3465
paulv@mohela.com

FOR BORROWERS:

First Contact:

Richard Johnson
MOHELA
Customer Advocacy Team Specialist
(636) 733-3700 ext. 3631
richardj@mohela.com

Back Up:

Deanna Washington
Customer Advocacy Team Specialist
(636) 733-3700 ext. 4999
FAX: (866) 222-7060
DeAnnaC@mohela.com

ED-Navient

Office of the Customer Advocate
888-545-4199
advocate@navient.com

ED-Nelnet (ED-VSAC)

Solutions Center
(855) 376-3166 (**FOR OMBUDSMAN SPECIALISTS ONLY**)
FAX: (877) 402-5816
solutionscenter@nelnet.net

For Borrowers:

Nelnet Customer Service Phone: (888) 486-4722
Nelnet Website: www.nelnet.com

Nelnet Customer Email Address: nelnetcustomersolutions@nelnet.net

TPD Related Inquiries:

For Borrowers:

Nelnet TPD Servicer Phone: (888) 303-7818

Nelnet TPD Website: www.disabilitydischarge.com

Nelnet TPD Servicer Customer Email: disabilityinformation@nelnet.net

ED-OSLA

Direct Lending Borrowers: (866) 264-9762

Mary Anne Evans

Customer Service Support Supervisor

(405) 556-9232

maevans@osla.org

ED-VSAC (See ED-Nelnet)

Financial Partner Eligibility and Oversight (FPE&O)

Financial Partner Eligibility and Oversight

830 First Street, NE

UCP-84F3

Washington, DC 20202

(202) 377-3189 (Main)

(202) 275-4537 (Fax)

Jerry Wallace, RD **(DC Team Leads Only)**

(214) 661-9515

jerry.wallace@ed.gov

Financial Partner Eligibility and Oversight – Eastern Region (New York)

(02) Partner Services

(Connecticut, Delaware, DC, Maine, Maryland, Massachusetts, New Hampshire, New Jersey, New York, Pennsylvania, Puerto Rico, Rhode Island, Vermont, Virgin Islands, Virginia, West Virginia)

Financial Square, 25th Floor

32 Old Slip

New York, NY 10005-3534

(646) 428-3770 (Main)

(646) 428-3773 (Fax)

Susan C. Ferraiole **(DC Team Leads Only)**

Compliance Manager

(646) 428-3771

Susan.ferraiole@ed.gov

Financial Partner Eligibility and Oversight – Atlanta (04)

61 Forsyth Street, SW
Sam Nunn Federal Center, Room 18T20b
Atlanta, GA 30303-8931
(404) 562-6287 or 1628 (Main)
(404) 562-6999 (Fax)

First Contact:

Jerry Wallace, RD **(DC Team Leads Only)**
(214) 661-9515
jerry.wallace@ed.gov

Financial Partner Eligibility and Oversight – Chicago (05)

(Illinois, Indiana, Michigan, Minnesota, Ohio, Wisconsin)

500 W. Madison Street
Suite 1551
Chicago, IL 60606
(312) 730-1500 (Main)
(312) 730-1503 (Fax)

Jerry Wallace, RD **(DC Team Leads Only)**
(214) 661-9515
jerry.wallace@ed.gov

Financial Partner Eligibility and Oversight – Dallas (06)

Harwood Center, Suite 1540
1999 Bryan Street
Dallas, TX 75201-6817
(214) 661-9520 (Main)
(214) 661-9581 (Fax)

Jerry Wallace, RD **(DC Team Leads Only)**
(214) 661-9515
jerry.wallace@ed.gov

Cynthia Grooms
Compliance Manager
(214) 661-9513

Financial Partner Eligibility and Oversight – San Francisco (09)

(Alaska, American Samoa, Arizona, California, Colorado, Guam, Hawaii, Idaho, Nevada, North Dakota, Oregon, South Dakota, Utah, Washington, Wyoming)

50 Beale Street, Suite 7100
San Francisco, CA 94105
(415) 486-5680 (Main)
(415) 486-5679 (Fax)

Jerry Wallace, RD (**DC Team Leads Only**)
(214) 661-9515
jerry.wallace@ed.gov

Office of the Inspector General (OIG)

Inspector General's Hotline
400 Maryland Ave., SW
Washington, DC 20202-1510
Toll Free: (800) 647-8733
oig.hotline@ed.gov

Contacts:

Millie Coles
Investigative Analysts
(202) 245-7031
Millie.coles@ed.gov

Stanika Smith
Investigative Analysts
(202) 245-7768
Stanika.smith@ed.gov

Steven Henderson
Investigative Analysts
Steven.henderson@ed.gov

Ombudsman Group

830 First Street, N.E.-Mail Stop 5144
Washington, DC 20202-5144
General (202) 377-3881
Toll Free: (877) 557-2575
FAX: (606) 396-4821

Bonnie Latreille
Ombudsman
(202) 377-3726
Bonnie.J.Latreille@ed.gov

Corwin Jennings
Operation Manager
(202) 377-3881
Corwin.jennings@ed.gov

Olufunola(Lola) Arowolo
Management & Program Analyst
(202) 377-3080
Olufunlola.arowolo@ed.gov

Vander Cherry
Clerical Assistant
(202) 277-3439
Vander.cherry@ed.gov

Linda Clarke
Ombudsman Team Lead
(202) 377-3357
Linda.clarke@ed.gov

John Drombosky
Ombudsman Specialist
(202) 377-3572
john.drombosky@ed.gov

Elani Odeyale Elliott
Ombudsman Specialist
(404) 974-9461
Elani.Elliott@ed.gov

Anmaar Habib
Management & Program Analyst
Anmaar.habib@ed.gov

Quashon Hasan
Ombudsman Specialist
(202) 377-4052
Quashon.Hasan@ed.gov

ShaVon Holland
Knowledge Manager/CEMS-COR/ISSO
(202) 377-4838
ShaVon.Holland@ed.gov

Linda R. Johnson
Ombudsman Specialist/COR 1
(202) 377-3999
linda.johnson@ed.gov

Stephen Kronfeld
Management & Program Analyst
(202) 377-4122
Stephen.kronfeld@ed.gov

Pamela Scott
Ombudsman Team Lead
(202) 377-4343
pamela.scott@ed.gov

Lisa Washington
Ombudsman Team Lead
(202) 377-3889
Lisa.D.washington@ed.gov

Krystle Wright
Ombudsman Specialist
(202) 377-3971
Krystle.wright@ed.gov

Default Resolution Group (DRG):

Email: drghelp@ed.gov; (800) 621-3115

For General inquiries and Research Cases Contact:

DMCSCORREscalatedRequests@maximus.com

Contacts:

Denise Miller **(Team Lead Approval Only)**
DeniseMiller@maximus.com

Chad Osborn **(Team Lead Approval Only)**
ChadOsborne@maximus.com

Escalated Issues:

Karen M. Smith **(Team Lead Approval Only)**
KarenMSmith@maximus.com

Peter Tyrell **(Team Leads and Management Only)**
Senior Advisor
(202) 377-4408
pete.tyrell@ed.gov

Kentucky

FSA Ombudsman Group
P.O. Box 1843
Monticello, KY 42633
FAX: (606) 396-4821

James (Dale) Bowling
Dispute Specialist
(703) 857-1023

Tailor Bryant
Dispute Specialist
(703) 857-1029

Kalissa Gregory
Dispute Specialist
(703) 857-1025

Tammy May
Dispute Specialist
(703) 857-1021

Dillan Morrow
Dispute Specialist
(703) 857-1010

Haley Payne
Dispute Specialist
(703) 857-1026

Amber Pierce
Dispute Specialist
(703) 857-1011

Laura Roach
Dispute Specialist
(703) 857-1022

Lloyd Sparks
Dispute Specialist
(606) 575-3162

Shannon Upchurch
Dispute Specialist
(606) 575-3172

School Eligibility Service Group -Program Compliance

830 First Street, NE – Union Center
7th Floor Washington, DC 20202-5430
Website: feedback.studentaid.ed.gov

United Student Aid Funds - (Now Ascendium Education Solutions; See Navient Solutions Post Claim Assistance) (GA)

University of Phoenix

4025 S. Riverpoint Parkway
Mail Stop CF-S907
Phoenix, AZ 85040

First Contact:

Sandra Perez
Vice President Student Administrative Services
(602) 412-9083
Sandra.Perez@phoenix.edu

Back Up:

Julie Kelley
Director of Student Grievance and Appeals
(602) 557-3776
Julie.Kelley@phoenix.edu

Utah Higher Education Assistance Authority (GA)

Board of Regents Building, The Gateway
60 S 400 West
Salt Lake City, UT 84101-1284

UHEAA Ombudsman
(801) 321-7225
FAX: (801) 366-8431
UHEAAOmbudsman@uheaa.org

UW Credit Union

3500 University Ave.
Madison, WI 53705

Contact:

Sherry Peplinski
Educational Lending Product Manager
(608) 232-9000 ext. 2265
TOLL FREE: (800) 533-6773
FAX: (608) 236-2322
speplinski@uwcu.org or www.uwcu.org

**Vendor Oversight and Program Accountability (VOPA)
Student Experience and Aid Directory (SEAD)**

830 First Street, N.E.-Mail Stop 5144
Washington, DC 20202-5144

Patrick Campbell
Executive Director
Direct Line: (202) 377-3830
Fax: (202) 275-0549
Patrick.Campbell@ed.gov

Dennis Mowery
Program Specialist
Direct Line: (202) 377-3220
Fax: (202) 275-0549
Dennis.Mowery@ed.gov

Nicole Callahan
Data Analyst, Customer Analytics Group
Direct Line: (202) 377-4857
Fax: (202) 2750549
nicole.Callahan@ed.gov

**Vermont Student Assistance Corporation
(DEFAULTED FFEL and Private Loan BORROWERS)**

P.O. Box 2000
Winooski, VT 05404-2601

First Contact:

Rose Bean
Manager, Claims and Collections
(802) 542-2278
bean@vsac.org

Backup:

Default Collections Direct Line: (800) 954-2440

NON-DEFAULTED FFEL and Private Loan BORROWERS

P.O. Box 999
Winooski, VT 05404-2601

First Contact:

Pam Sevigny
Assistant Director, Financial Aid Services Team
(802) 542-2350
sevigny@vsac.org

Back Up:

Supervisor Group
(800) 542-3177 ext. 12062

Washington Student Achievement Council

917 Lakeridge Way SW
Olympia, WA 98502
www.wasac.wa.gov

Contact:

Stephanie Samperdo
Student Loan Advocate
(833) 881-0397
loanadvocate@wsac.wa.gov

Wells Fargo/Wachovia Educational Financial Services

301 East 58th Street, North
Sioux Falls, SD 57104-0422

First contact for OMBUDSMAN SPECIALISTS ONLY:

EFSExecutive.Office@wellsfargoEFS.com

BORROWER CONTACT:

Customer Service (800) 835-4611
Website: www.acs-education.com

PRIVATE LOAN CONTACT:

Jasmine McMaster
Customer Advocacy, AVP Client Services
Tele: (605) 575-4379
Fax: (866) 479-0667
jasmine.McMaster@wellsfargo.com

Western States Learning Corporation

Zenith School (Altierus formerly Everest/Wyotech)

For FSA Ombudsman contact of a Zenith School (Altierus)

First Contact:

Studentservices@zenith.org

Back Up:

(800) 874-0255 option 4

Diane Zitur (**Last Resort**)

(651) 325-3015

dzitur@ecmc.org

For the new ED Portal Contact of a Zenith School: Studentservices@zenith.org

Diane Zitur (**If a name is request or required only**)

(651) 325-3015

dzitur@ecmc.org